



## **Behavioral Health Partnership Oversight Council**

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[www.cga.ct.gov/ph/BHPOC](http://www.cga.ct.gov/ph/BHPOC)

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*Co-Chairs: Rep. Mike Demicco, Pat Rehmer & Beresford Wilson*

*Meeting Summary: May 9, 2018*

**1E LOB**

**Next Meeting is June 13, 2018 @ 2 PM in 1E LOB**

*Attendees: Pat Rehmer (Co-Chair), Beresford Wilson (Co-Chair), Alyse Chin (DMHAS), Terri DiPietro, Dr. Andrew Feller, Dr. Frank Fortunati, Jr., Heather Gates, Dr. Steven Girelli, William Halsey (DSS), Tyler Klaykamp, Mickey Kramer (OCA), Jennifer Krom (Beacon), Barbara Lanza (Jud), Dr. Sabooh Mubbashar, Maureen O'Neill-Davis, Kelly Phenix, Michelle Reardon-Knolls, Galo Rodriguez, Dr. Stephney Springer (DCF), Janine Sullivan-Wiley, Lori Szczygiel (Beacon), Meryl Tom (DPH), Dr. Jeff Vanderploeg, Susan Walkama, Rod Winstead (DSS), and Valerie Wyzykowski (OHA)*

### ***BHP OC Administration***

Co-Chair Pat Rehmer convened the meeting at 2:02 PM, and introductions were made. She then asked Council Members for a motion to accept the April 2018 summary. Terri DiPietro made the motion and was seconded by Kelly Phenix. All voted to accept the April summary as written with no nays or abstentions. Next, Pat asked audience members if they had any public comments and there were none.

### ***Action Items***

None

### ***Connecticut Behavioral Health Partnership Agency Reports:***

#### **State Budget Update:**

#### **Department of Mental Health and Addiction Services –Alyse Chin**

No report given.

#### **Department of Children and Families – Dr. Stephney Springer**

No report given. If a budget is not passed by the end of the Legislative Session, then the department will go with the Governor's budget that came out at the end of October 2017.

#### **Judicial Branch – Barbara Lanza**

No report given.

## **Department of Social Services-Bill Halsey and Rod Winstead**

No report given, the department is waiting to see if the state budget passes at the end of the Legislative Session later in the day. Co-Chair Beresford Wilson asked for an update on Non-Emergency Medical Transportation. Rod Winstead (DSS) thanked Beresford for the opportunity to inform the Council that the department is aware that there are still a myriad of issues around the new Administrative Service Organization (ASO), Veyo for NEMT. They are working with Veyo to improve communication with all members and between DSS and Veyo and Veyo and all Medicaid members and providers. He said that the CEO of Veyo will be attending the following week's MAPOC meeting to discuss how his company is addressing the issues that arise on a daily basis. Janine Sullivan-Wiley asked Rod about sanctions for non-performance. Rod responded that to date, only one sanction has been given out to Veyo but he hesitated to say what the department plans to do about further sanctions before first informing Veyo. He did say that he wrote a letter to Veyo informing the company that more sanctions are most likely coming and that letter will be made public soon. Kelly Phenix asked if Veyo started to reimburse providers for transportation services provided outside of its network. Rod said that he does know of some cases where Veyo has reimbursed some members but he has not seen where they have reimbursed providers and he does not want to speak for Veyo and he said that he will follow-up on her question. As he said from last month: Rod invited everyone to visit the DSS Website- [www.ct.gov/DSS/NEMT](http://www.ct.gov/DSS/NEMT) to view the most up-to-date metrics for NEMT which consists of 53 pages. Kelly said that not all members have a computer and some are not even computer literate so some of the improved communication must consist of getting forms into the hands of consumers via mail services. Co-Chair Pat Rehmer asked about provider reimbursement and Rod said that he will defer to Josh Komenda's (CEO of Veyo) testimony at the following week's MAPOC meeting. Bill Halsey suggested that as the liaison between the two Councils, Susan Walkama should raise that question of reimbursement for health-care providers to Josh Komenda at the MAPOC meeting. Bill said that the department will also discuss this with Josh as well.

*From a previous meeting:* DSS supplied a complaint number and on-line address to register complaints for non-compliance for rides. The email for the quality assurance team is: [ctqa@veyo.com](mailto:ctqa@veyo.com)<<mailto:ctqa@veyo.com>>

The telephone number is: 1-855-478-7350

The Website address is: [CT.RIDEWITHVEYO.COM](http://CT.RIDEWITHVEYO.COM)

## **Statewide Data Integration Team and Beacon Medicaid Datasets-Tyler Klaykamp and Michelle Riordan-Nold**



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Please see the above icon. Co-Chair Beresford Wilson introduced Tyler Klaykamp –Chief Data Officer (OPM) and Michelle Riordan-Nold (CT Data Collaborative) and gave the background of this presentation. Tyler gave his background working with families and services and how he came to his present work in 2014 mandated by Executive Order 39 which requires a state open data portal and revolves around the common needs of agencies of public data. Together with the

CONNECT Grant, he started working with Michelle who works for the Connecticut Data Collaborative. Tyler said that data equals statistics. For example; the number of families per town engaged in behavioral health services and using dashboards to share information with families across the state. Beresford stated that the family engagement piece and of the potential it has to share data across the state with other families gives parents the opportunity to ask certain questions and define what it (data) means to them.

After a healthy discussion of data by members, Beresford thanked Michelle and Tyler for their time and presentation to the Council and he himself from time to time will update the Council. He then closed the discussion with the age-old question and asked, “Are kids better off”.

## **Autism Spectrum Disorder Services- Jen Krom (Beacon)**



BHPOC5-9-18Autism  
Spectrum Disorder Se

Jen Krom from Beacon Health Options gave the presentation on Autism Spectrum Disorder Service in Connecticut to date. Please see the above icon.

## **Committee Reports:**

**Coordination of Care:** - *Rep. Jonathan Steinberg, Co-Chair, Janine Sullivan-Wiley, Co-Chair, Kelly Phenix, Co-Chair, Benita Toussaint, Co-Chair*

The next meeting will be May 23, 2018 at 1:00 PM in 1E LOB.

**Child/Adolescent Quality, Access & Policy:** – *Steve Girelli and Jeff Vanderploeg, Co-Chairs*

At the April meeting, the report was given by Chris Bory (Beacon) on Emerging Adults. The next meeting will be on Wednesday, May 16, 2018, 2:00 PM at Beacon Health Options. (Editor’s Note: that meeting was canceled.)

**Adult Quality, Access & Policy:** -*Paul Acker, Dr. Frank Fortunati, Jr., Heather Gate, Co-Chairs*

Co-Chair Heather Gates reported that at the June meeting, Behavioral Health Homes and 2016 data will be the focus and it will be on June 12, 2018 at 3:00 PM at the CT Community Non-Profit Alliance office, 35 Cold Spring Road, #522, Rocky Hill, CT.

**Operations:** – *Susan Walkama and Terri DiPietro, Co-Chairs*

Co-Chair Terri DiPietro said that the next Operation Committee meeting will be on Friday, June 1, 2018 at 2:30 PM in the Hartford Conference Room (third floor) at Beacon Health Options in Rocky Hill, CT. If any member has any item topics for the agenda, please contact BHPOC Administrator, David Kaplan.

## **BHP Consumer Family Advisory Council (CFAC) Update- Lori Szczygiel (Beacon)**

Lori Szczygiel reported that at the CFAC meeting that took place in the LOB on April 13, 2018 from 9:00 AM to 2:00 PM in 1D LOB, members practiced on how to give testimony in front of legislative committees for hearings and were met by Representative Cathy Abercrombie.

Members felt the training was well worth it. They were also taught to research on how to locate their state representatives and senators and relevant and significant legislation. Lori announced that the 2018 **iCAN Conference** will once again be held in Hartford at the Artist's Collective on Albany Avenue on September 27, 2018. CFAC membership has gone from 8 to over 60 members and they seeking on how to obtain 501C3 status.

## **New Business/Meeting Announcement/Adjournment**

Co-Chair Pat Rehmer thanked Tyler, Michelle, and Jen for their presentations and asked for any other announcements or new business. Hearing none, Pat announced the next meeting will be on June 13, 2018 at 2:00 PM in **1E** LOB and adjourned the meeting at 3:52 PM.

**Next Meeting: Wednesday, June 13, 2018 @ 2:00 PM 1E LOB**